



Customer Service and Sales Person

Salary and Benefits

- Competitive salary with experience rewarded.
- 28 days holiday a year inclusive of bank holidays based on a 5 day working week.
- Optional enrolment into employer contribution pension scheme.
- Cycle to work scheme.
- Generous staff discount (calculated at trade cost + vat).
- Friends and Family discount scheme.
- A non-corporate working environment.

General Description

We need someone who is friendly, creative, and self-motivated, who enjoys working as part of a team.

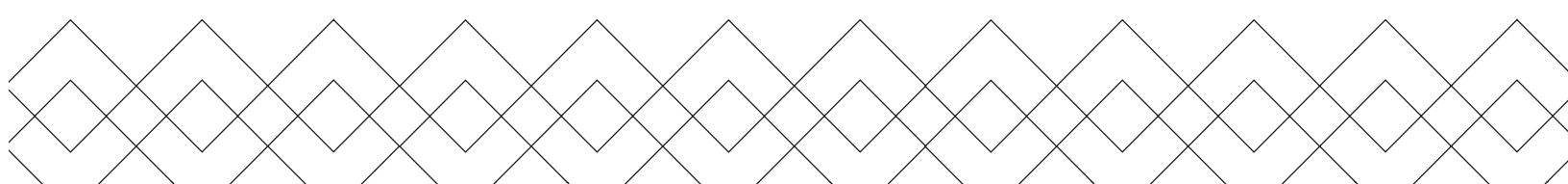
This is a customer-focused role in which you will provide sales advice and service to our customers in store as well as providing the same approachable service to remote customers via phone and email.

A broad depth of knowledge across a wide range of products and cycling genres is required with training and support being provided to keep our sales team on top of what's new. A background in cycling is useful but not crucial as we'd prefer a candidate with the right aptitude to help people rather than an individual who can simply spin a set of pedals.

Additional daily tasks will include maintaining the appearance and security of products within the shop, processing customer web orders for dispatch, engaging with industry news and training opportunities to develop your knowledgebase and skillset, plus the general assistance of colleagues in store to keep everything running smoothly.

We encourage feedback from all our team to ensure we always provide the best experience for our visiting customers.

The aim is to always give the highest standard of service with a friendly approach.





AVON VALLEY
CYCLERY

Brunel Square, Bath, BA1 1SX
T: 01225 442 442
E: shop@avonvalleycyclery.co.uk

Skill Requirements

- A friendly, open and helpful manner when dealing with the public.
- An interest in outdoor pursuits with supporting knowledge of bicycles and cycling being favourable.
- The ability to work flexibly and as part of a team to fulfil daily routine tasks.
- A proactive and self-motivating outlook.
- An organised methodical approach in time management and daily duties.
- Pride in fulfilling tasks to a consistently high standard.

Working Schedule

- 40 hours over a 5 day week, including Saturdays and Bank Holidays.
- 9am to 6 pm (1 hour lunch)

To apply for this role please forward a c.v. and accompanying letter to
info@avonvalleycyclery.co.uk

WWW.AVONVALLEYCYCLERY.CO.UK

